

# Terms and Conditions of Service

**Last Updated:** December 22, 2025

**Company:** Proproll BV (BE 1031.915.890)

**Contact:** support@proproll.com

## 1. Acceptance of Terms

By creating an account on Proproll.com (the "Platform"), you agree to be bound by these Terms and Conditions. These terms constitute a legally binding agreement between you and **Proproll BV**.

## 2. The Services

Proproll provides a Software-as-a-Service (SaaS) platform for property investment overview, including:

- Property data management and document storage.
- Rent verification via Open Banking (Tink).
- Market analysis and investment tools (Investor Pack).
- Optional lead generation to real estate professionals.

## 3. Subscription and Payment

- **Free Trial:** New users receive a 60-day free trial. No credit card is required to start, but access will be restricted after 60 days unless a payment method is linked.
- **Fees:** Fees are calculated based on the number of properties registered in your account.
- **Auto-Renewal:** Paid subscriptions are billed via Stripe and will automatically renew unless canceled.
- **Cancellation:** You may cancel your subscription at any time via the "Settings" page. Upon cancellation, you will retain access until the end of the current billing period.

## 4. Banking Integration (Tink)

- Proproll uses **Tink** (a third-party provider) to access your bank transaction data.
- By linking your bank account, you authorize Proproll to retrieve transaction data to verify rent payments.
- Proproll does not store your raw banking transactions; we process them in real-time to update your dashboard status.
- You are responsible for ensuring you have the right to provide access to the selected bank accounts.

## 5. User Content and Document Storage

- **Ownership:** You retain all intellectual property rights to the documents (e.g., rental agreements) and data you upload.
- **License:** You grant Proroll a non-exclusive, worldwide license to host, store, and display your content solely to provide the service to you.
- **Compliance:** You agree not to upload any documents that contain illegal content or violate the privacy of third parties.

## 6. Realtor Referral Service

If you indicate an interest in buying or selling a property, Proroll may offer to connect you with a third-party realtor.

- Proroll acts only as an intermediary.
- Any subsequent agreement is strictly between you and the realtor.
- Proroll may receive a referral fee from the realtor for this introduction.

## 7. Disclaimer of Financial Advice

Proroll is a management tool, not a financial advisory service. All market analysis, investment information, and data provided through the "Investor Pack" are for informational purposes only. We are not liable for investment decisions made based on the data provided by the Platform.

## 8. Limitation of Liability

To the maximum extent permitted by Belgian law, Proroll BV shall not be liable for any indirect, incidental, or consequential damages resulting from:

- Errors in banking data provided by Tink.
- Loss of documents uploaded to the platform.
- Temporary downtime of the service.

## 9. Governing Law and Jurisdiction

These terms are governed by the laws of **Belgium**. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts of the district where Proroll BV has its registered office.

-